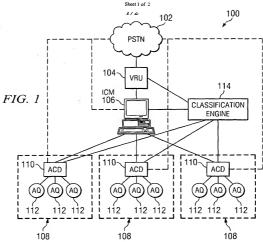
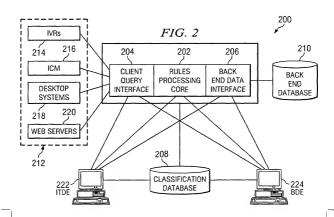
INTELLIGENT CONTACT ROUTING

Inventor: FRANKLIN, et al. Filed: August 26, 2003 Serial Number: To Be Assigned Attorney Docket No.: 073897.0132

.. 075057.0152





Title: SYSTEM AND METHOD FOR CUSTOMIZED INTELLIGENT CONTACT ROUTING

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